



Relatório de Resultados  
Sintético  
janeiro a setembro de 2024

## Identificação Geral

Empresa de Trens Urbanos de Porto Alegre S.A.

CNPJ: 90.976.853/0001-56, NIRE: 43500317874

Sede: Porto Alegre/RS

Natureza Jurídica: Empresa Pública

Acionista controlador: União

Abrangência de atuação: Região Metropolitana de Porto Alegre

Setor de atuação: Transporte Público Coletivo Ferroviário

### Conselheiros de Administração:

Mariana Moya de Oliveira - Presidente

Alice de Almeida Vasconcellos de Carvalho

Emílio Chernavsky

Pedro Luiz Costa Cavalcante

Renato Boareto

Roberta Zanenga de Godoy Marchesi

Leonardo Miranda Freitas - representante dos empregados

### Administradores:

Nazur Telles Garcia - Diretor-Presidente

Ernani da Silva Fagundes - Diretor de Operações

Vanessa Fraga da Rocha - Diretora de Administração e Finanças

### Elaboração:

Josiane Hensel do Canto – Gerente de Governança e Gestão Estratégica

Priscila Eich D'Avila – Chefe do Setor de Planejamento

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## Apresentação

A TRENSURB realiza anualmente a validação da sua estratégia de longo prazo estabelecida no Planejamento Estratégico – PE vigente e elabora o seu Plano de Negócios para cada exercício.

Periodicamente é realizada a análise de atendimento das metas e resultados na execução do plano de negócios e da estratégia de longo prazo em atendimento ao disposto no art. 23 da Lei nº. 13.303, de 30 de junho de 2016. Por força do mesmo dispositivo legal, ao final de cada exercício, as conclusões dessa análise são publicadas e informadas ao Congresso Nacional e ao Tribunal de Contas da União, primando pela transparência pública e oportunizando o controle social.

Este documento apresenta o desempenho acumulado da gestão estratégica referente a janeiro a setembro de 2024, com dados compilados e organizados para integrar, ainda, a prestação de contas da Administração conforme a Instrução Normativa TCU nº 84 art. 8º, inciso I, alíneas “a” e “e”.

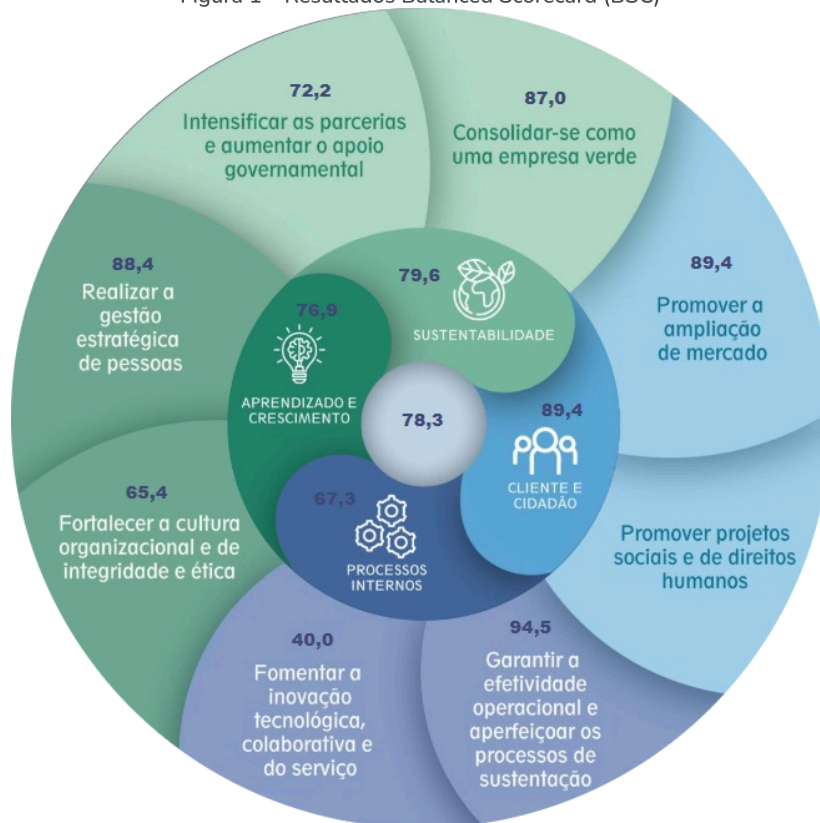
## 1. Desempenho

O Planejamento Estratégico é a ferramenta utilizada pela TRENSURB para definir e comunicar seus objetivos, bem como as estratégias e ações necessárias para atingi-los, levando em consideração os fatores internos e externos que compõem o cenário em que a empresa se encontra.

O mapa estratégico é o diagrama utilizado pela TRENSURB para comunicar a estratégia para empregados e demais partes interessadas, apresenta os objetivos estratégicos organizados em perspectivas proporcionando uma visão sistêmica da empresa. O Balanced Scorecard (BSC) é a metodologia de gestão estratégica que mede o desempenho destes indicadores e objetivos.

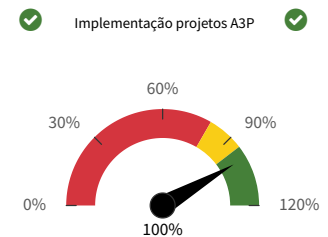
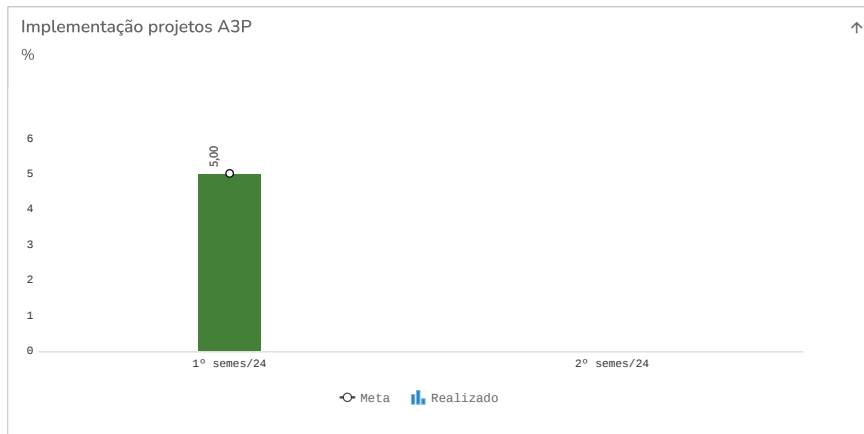
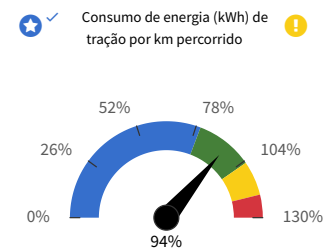
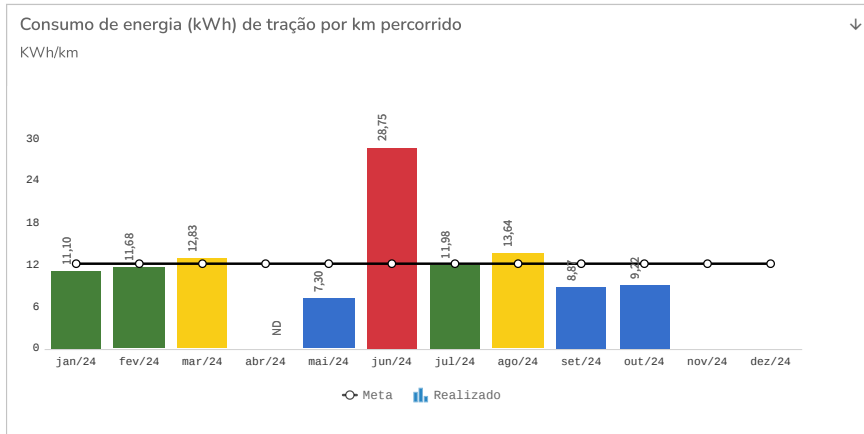
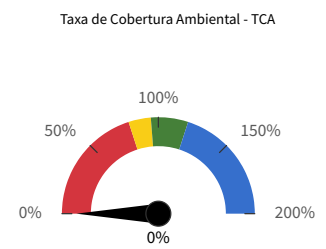
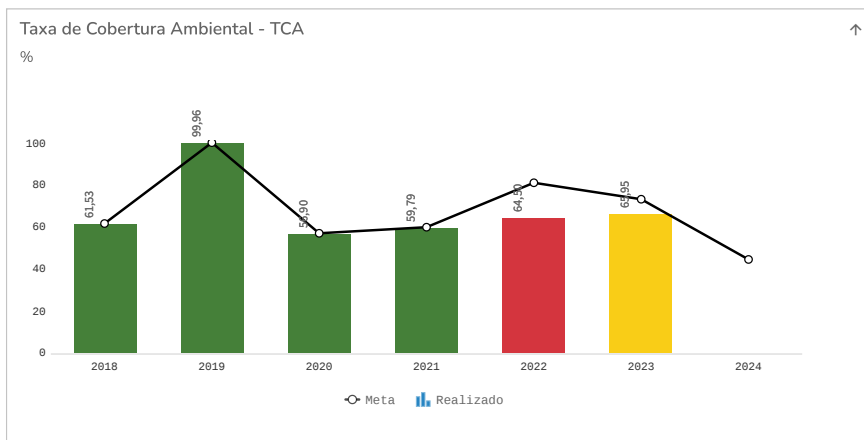
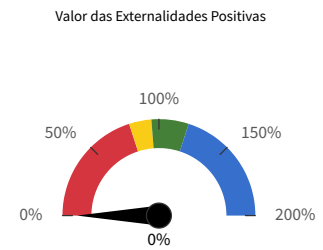
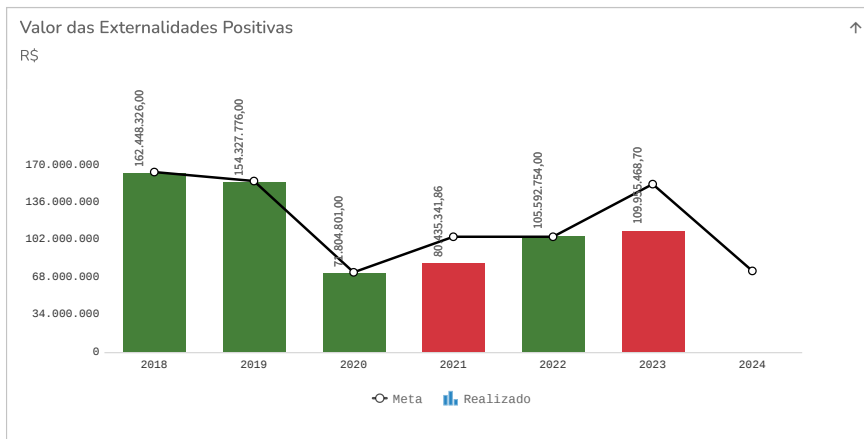
A Figura 1 apresenta o diagrama dos resultados apurados até setembro de 2024.

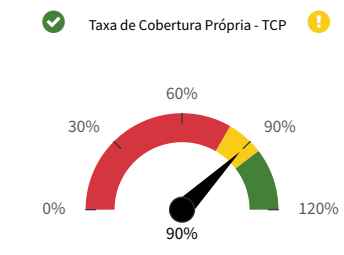
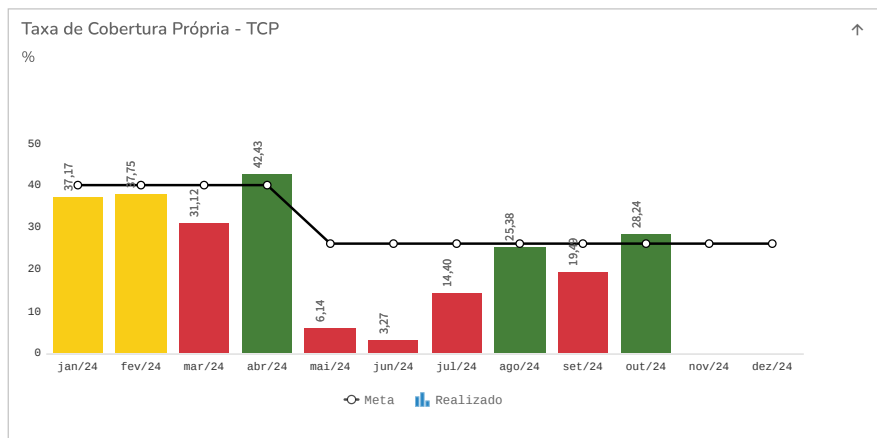
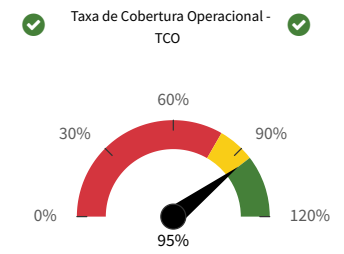
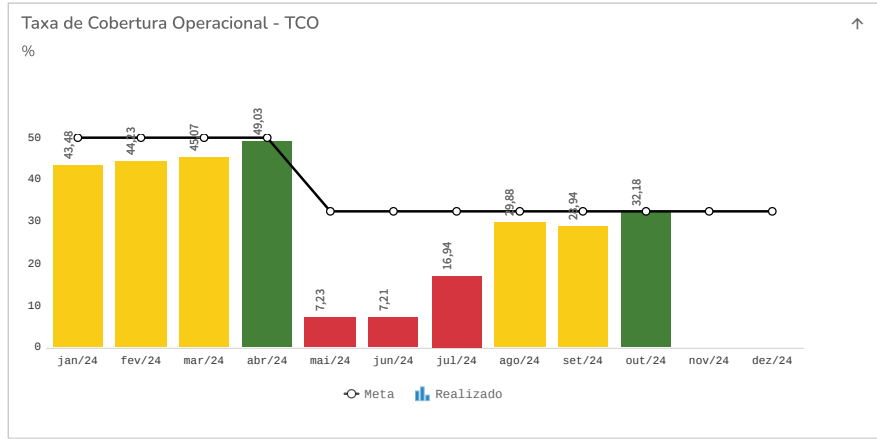
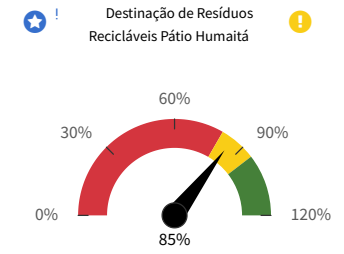
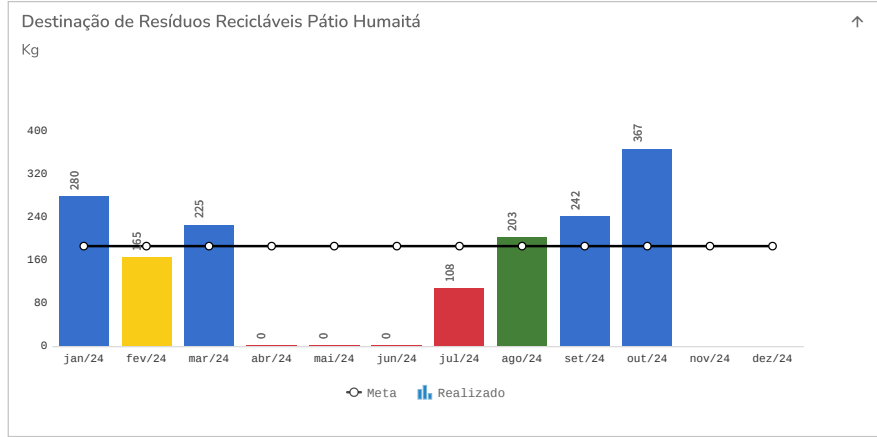
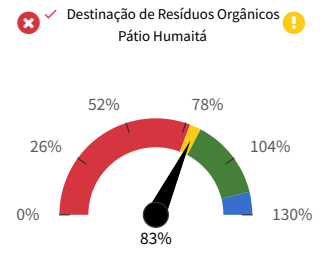
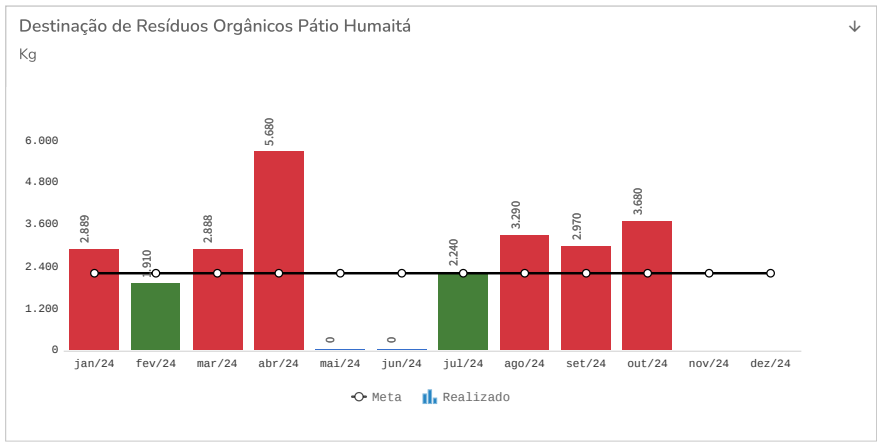
Figura 1 – Resultados Balanced Scorecard (BSC)

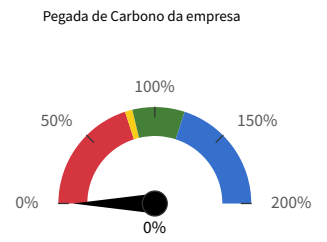
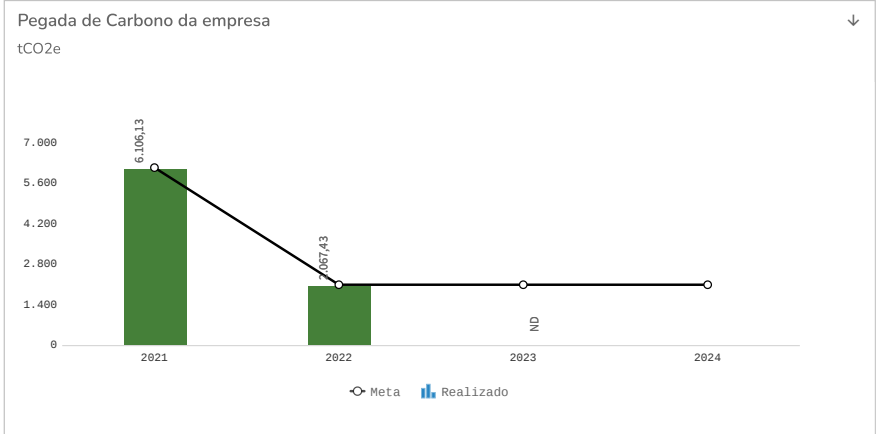


# 1.1 Perspectiva: Sustentabilidade

## Objetivo: Consolidar-se como uma empresa verde

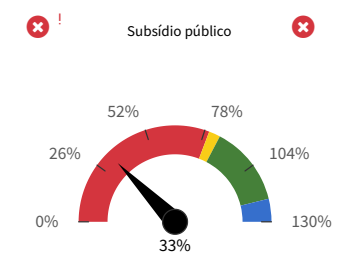
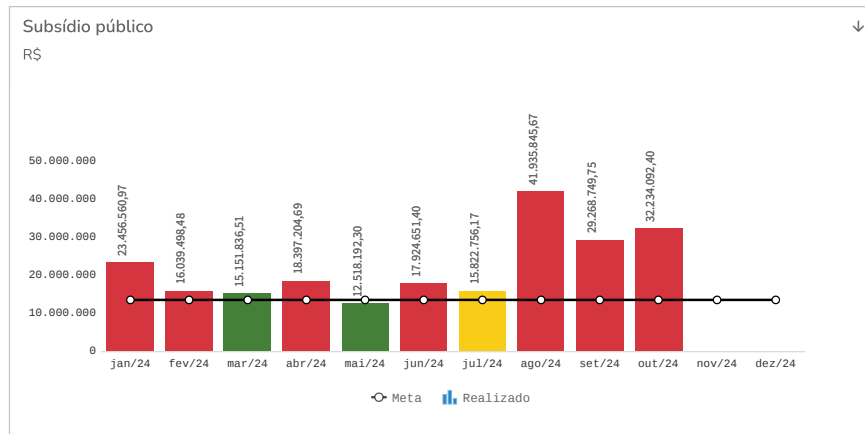
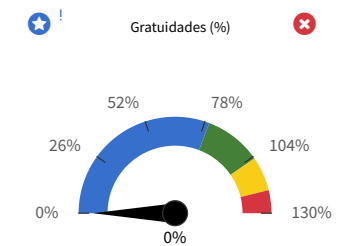
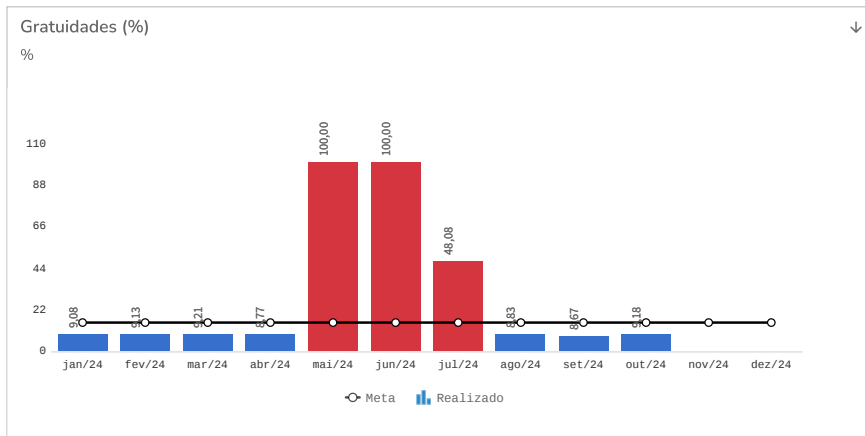
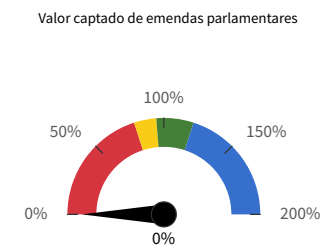
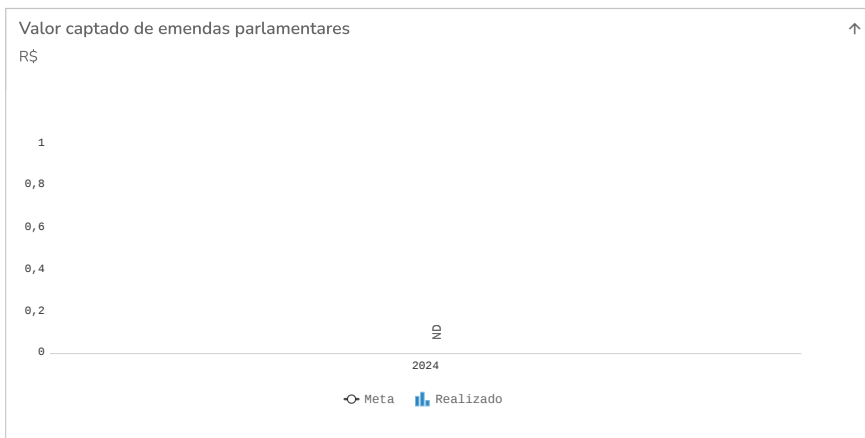
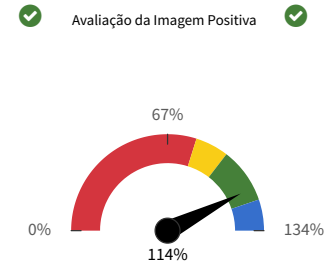
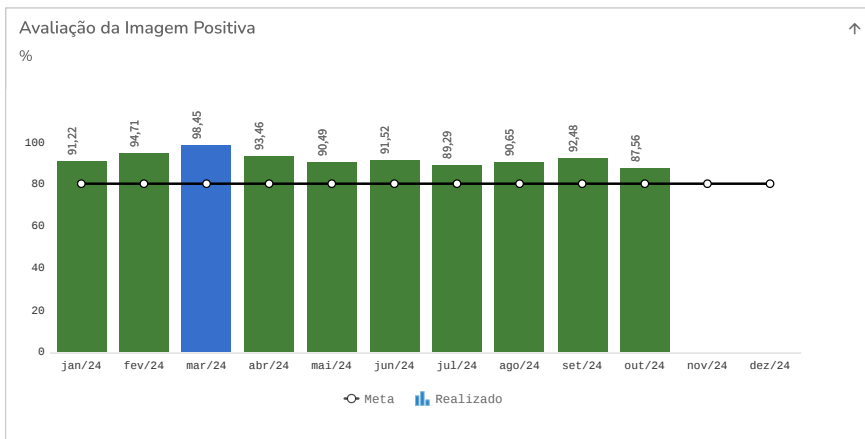






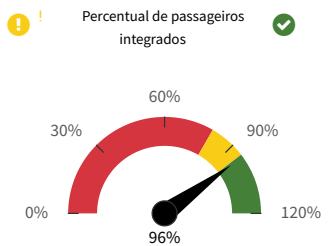
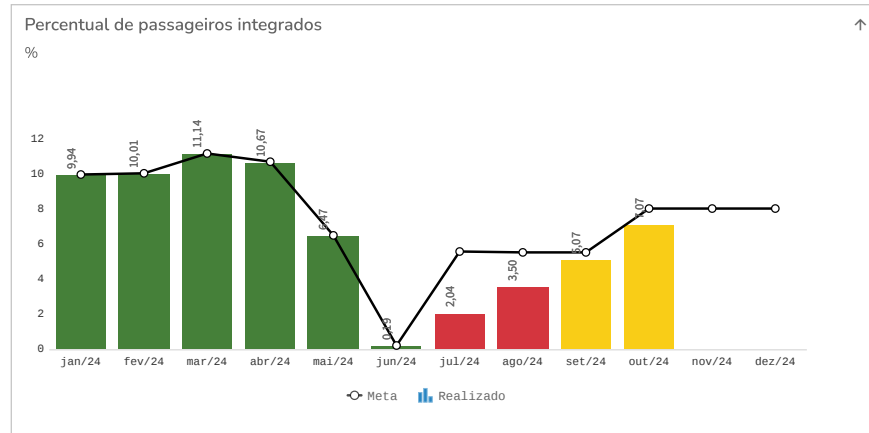
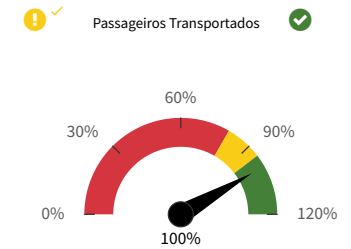
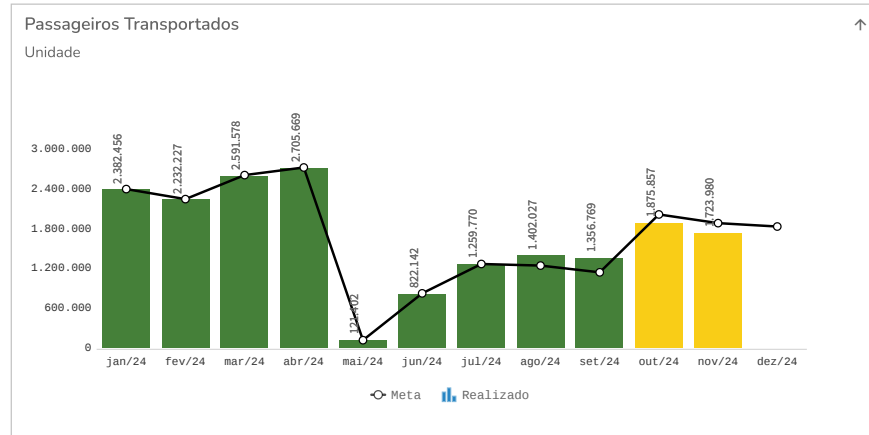
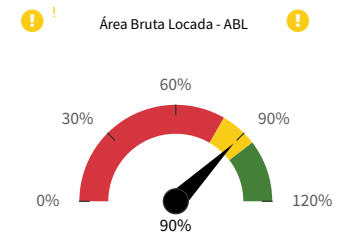
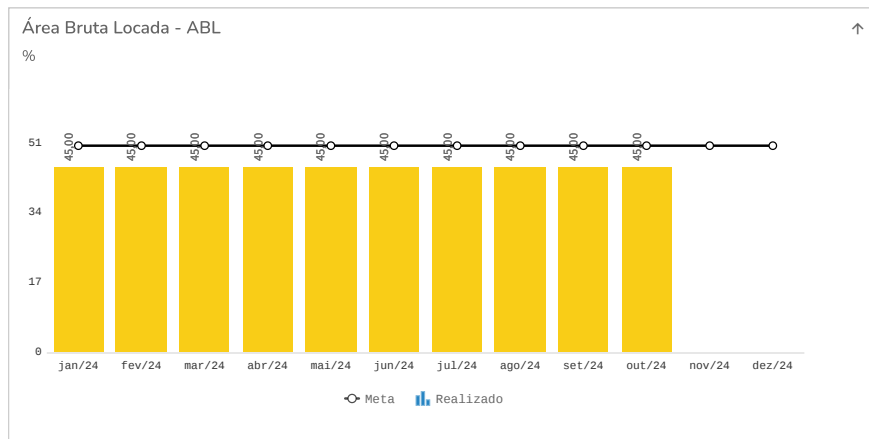
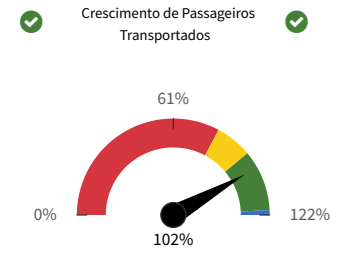
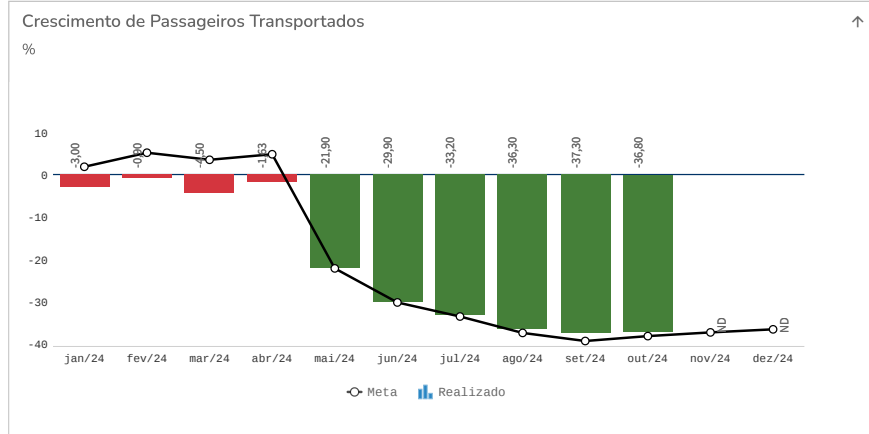


# Objetivo: Intensificar as parcerias e aumentar o apoio governamental



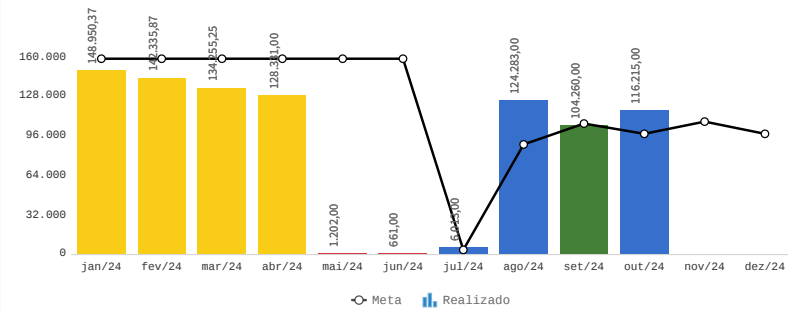
## 1.2 Perspectiva: Clientes e Cidadão

Objetivo: Promover a ampliação de mercado

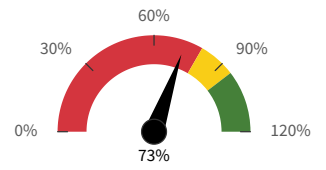


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R\$

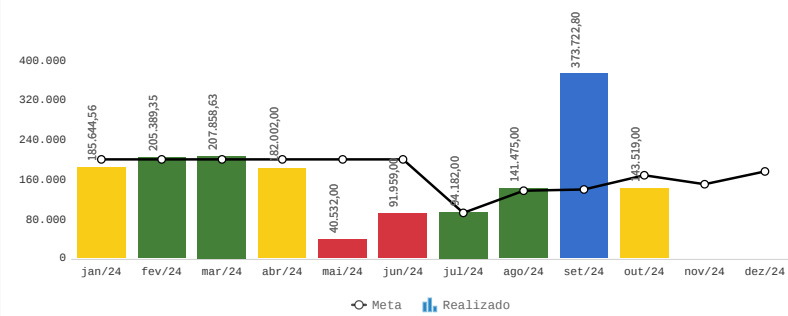


### Faturamento com Publicidade

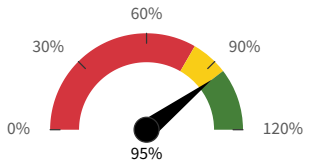


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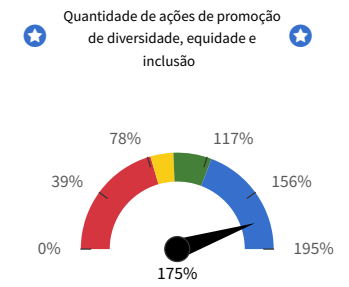
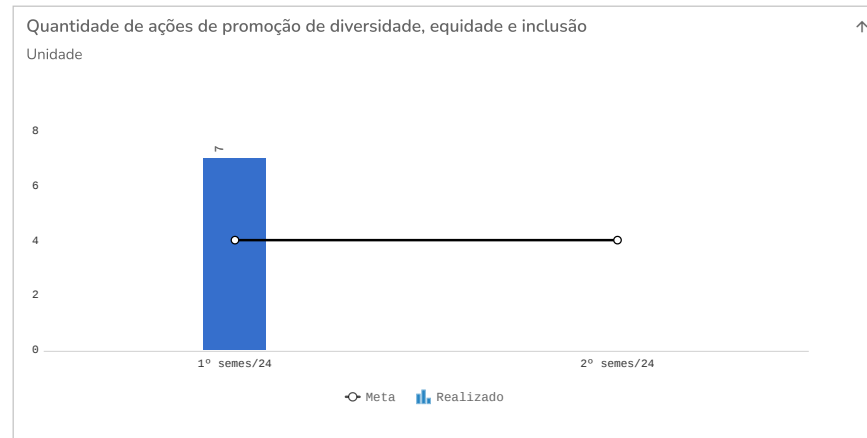
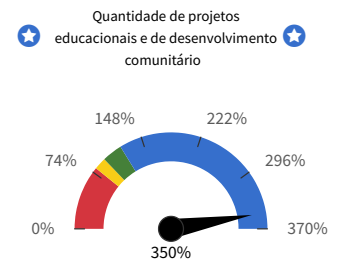
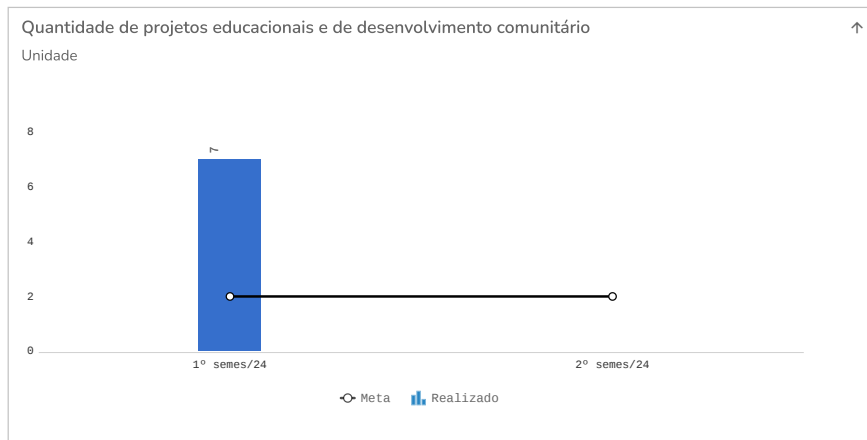
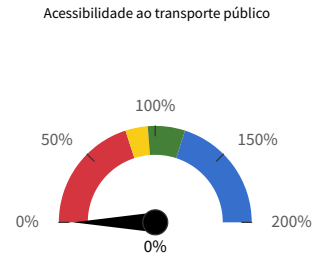
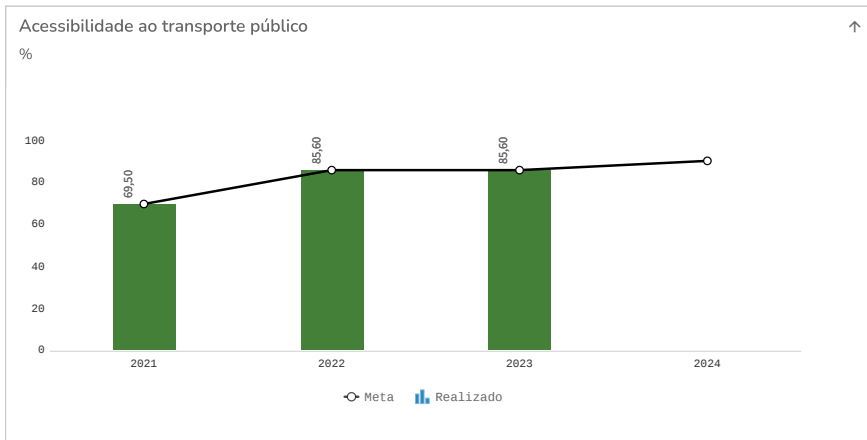
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### Faturamento com Locação de Espaços Comerciais

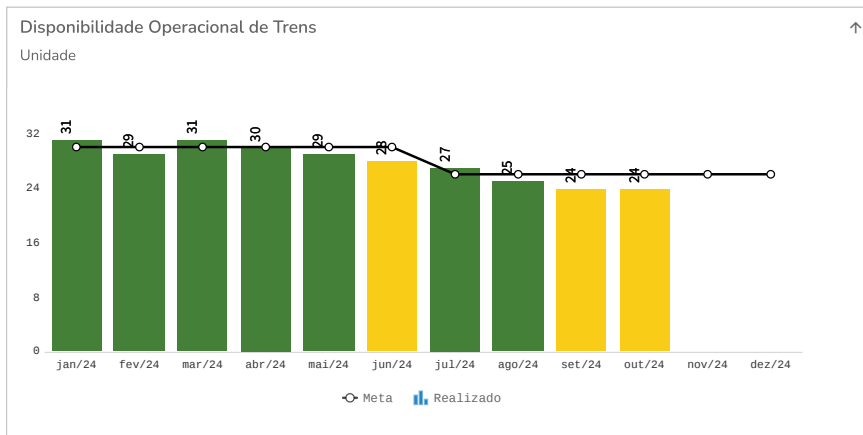
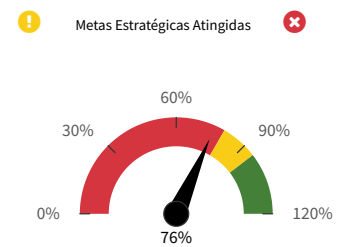
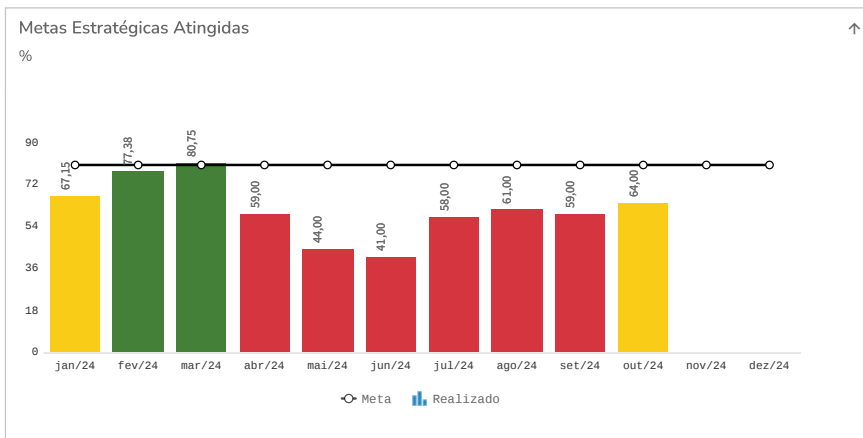
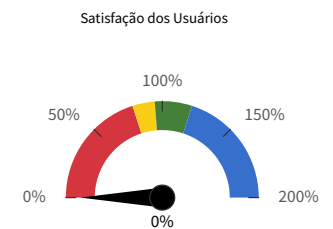
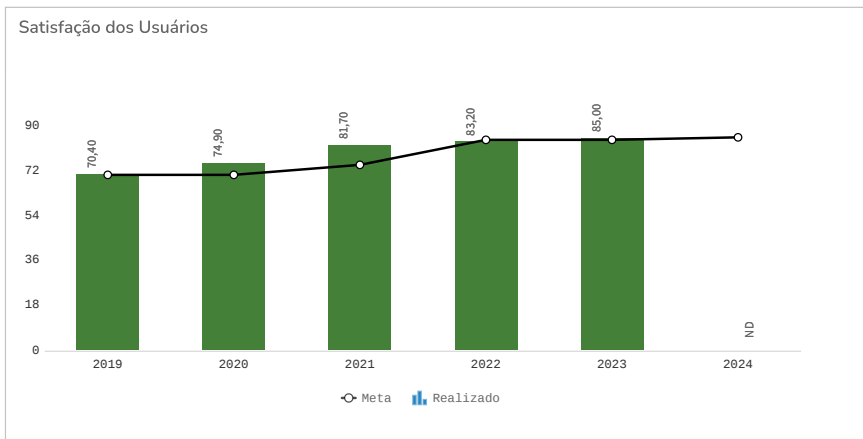
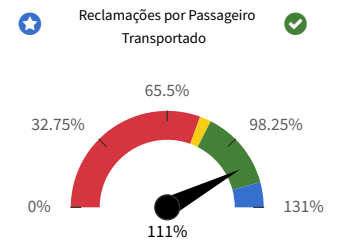
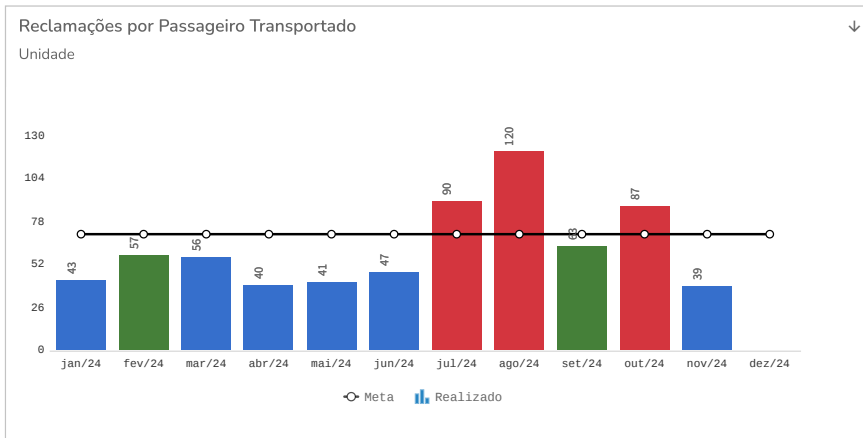


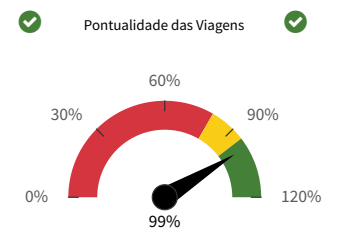
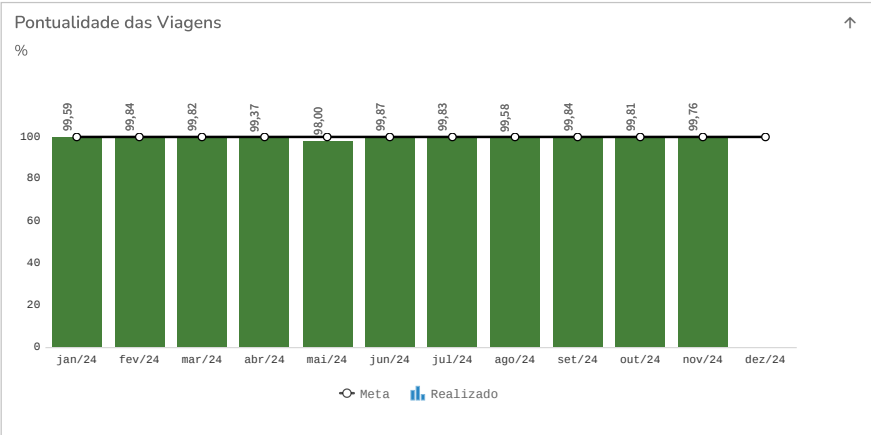
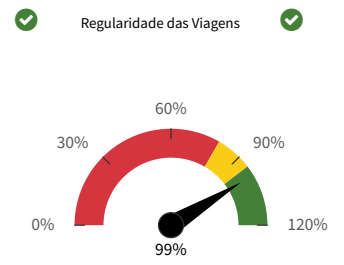
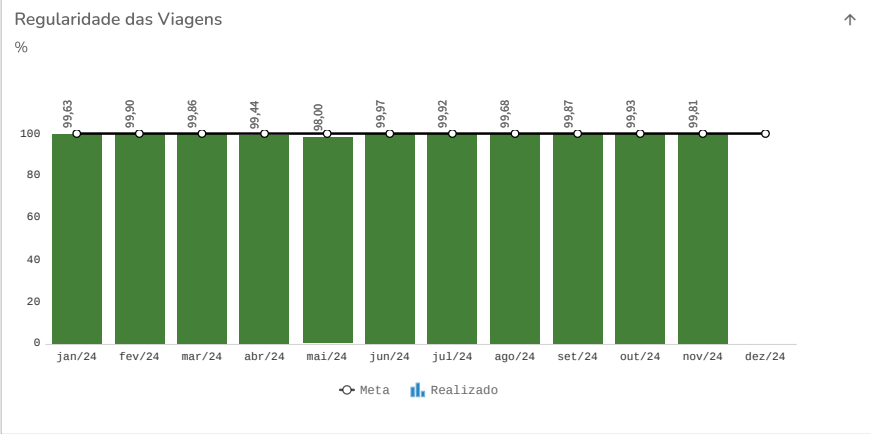
Objetivo: Promover projetos sociais e de direitos humanos ampliação de mercado



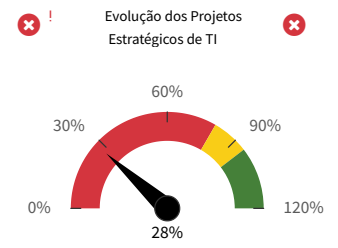
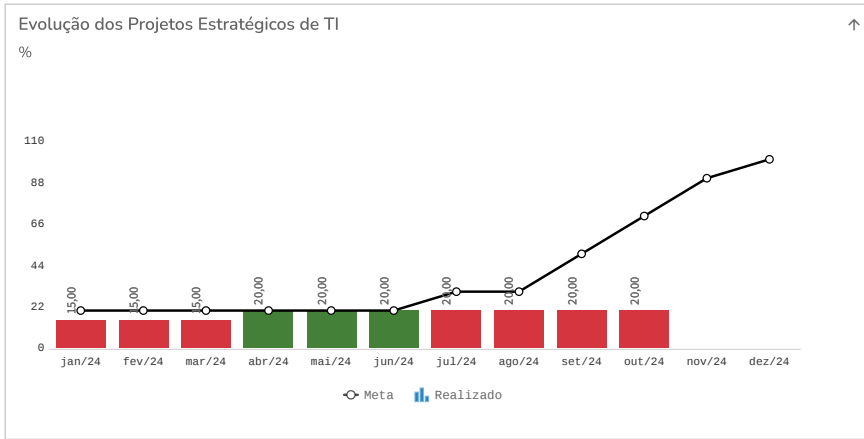
### 1.3 Perspectiva: Processos Internos

Objetivo: Garantir a efetividade operacional e aperfeiçoar os processos de sustentação



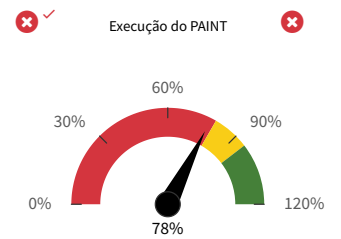
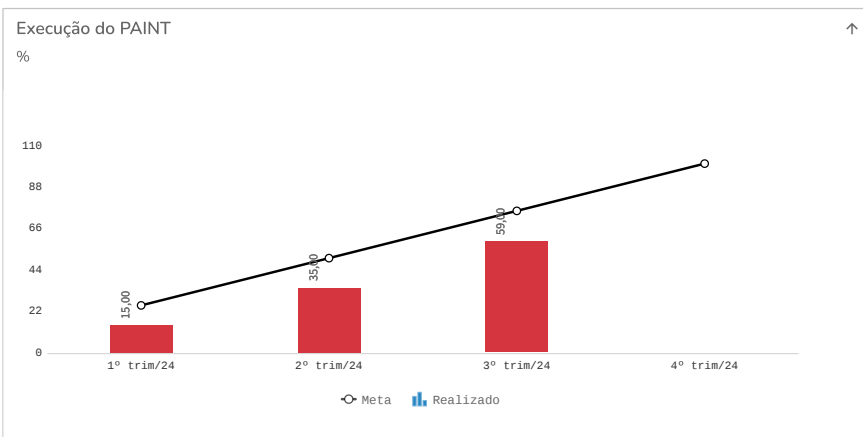
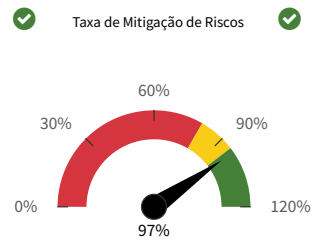
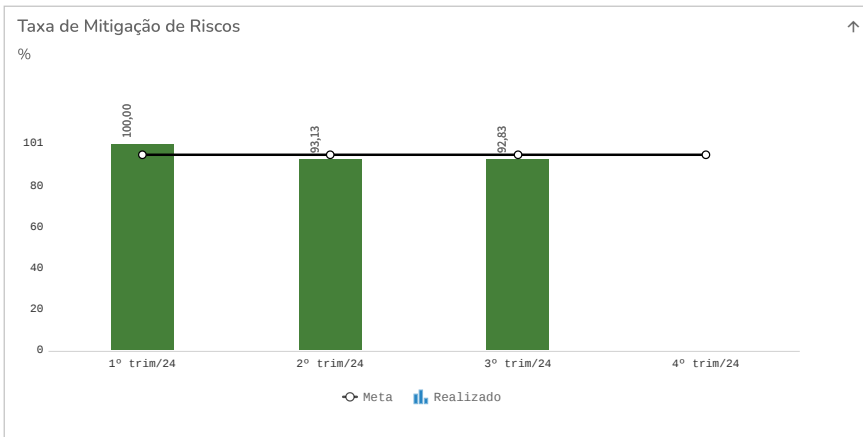
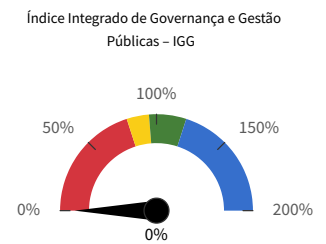
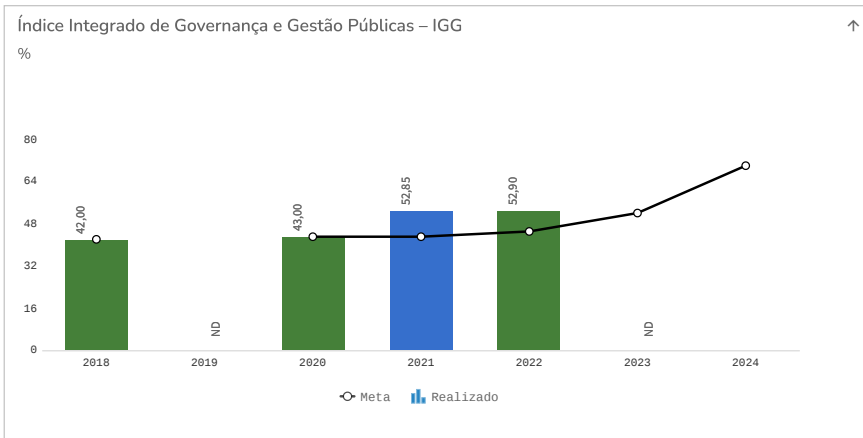
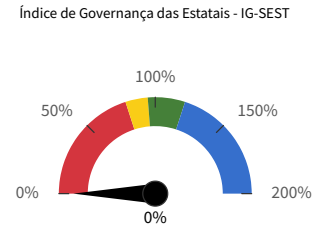
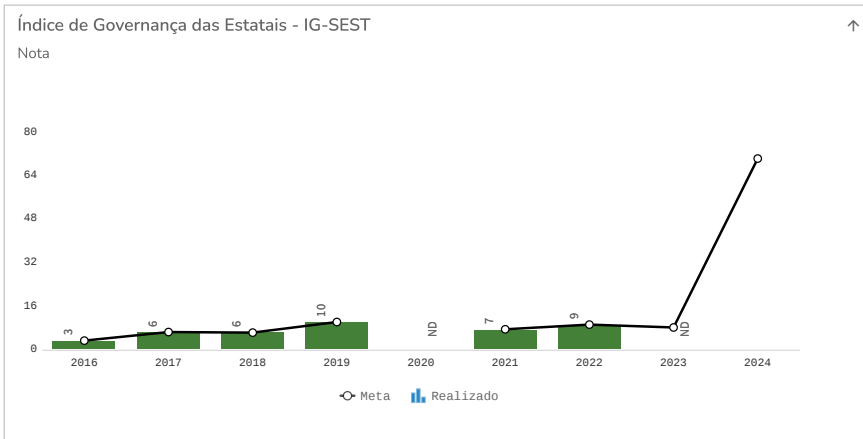


## Objetivo: Fomentar a inovação tecnológica, colaborativa e do serviço

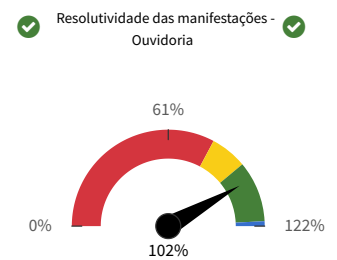
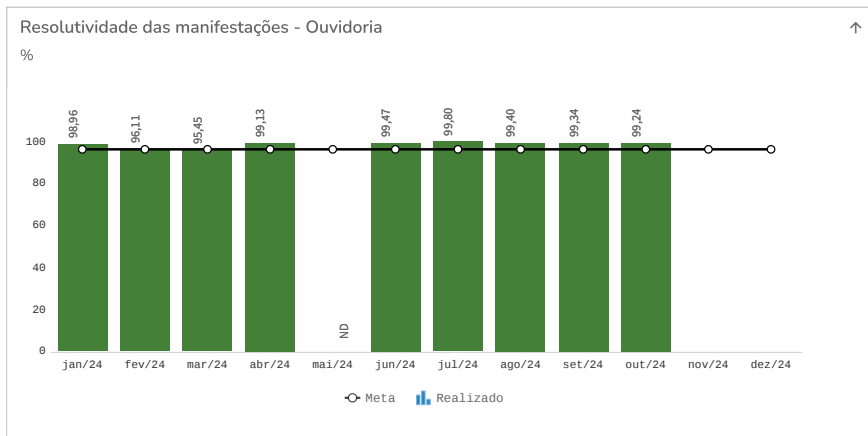
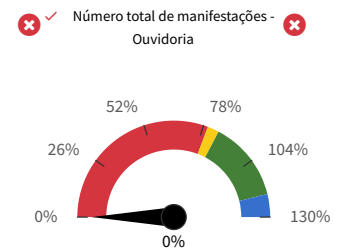
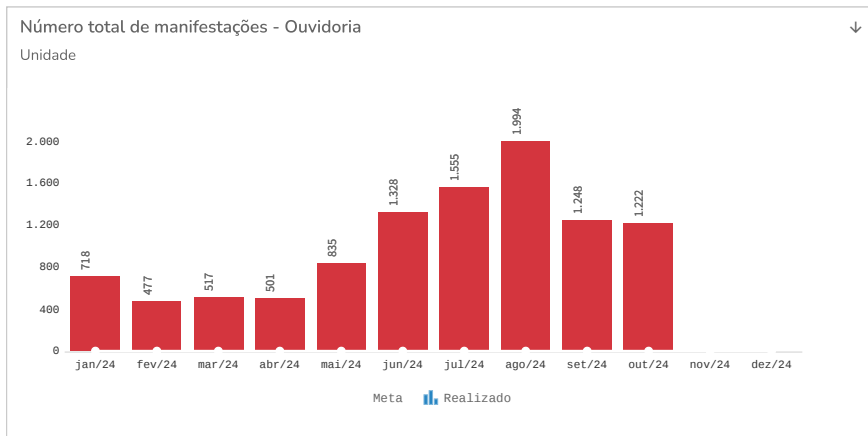
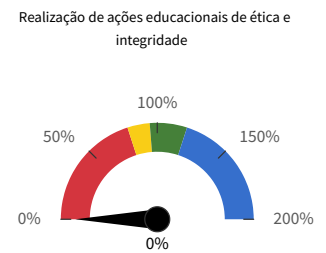
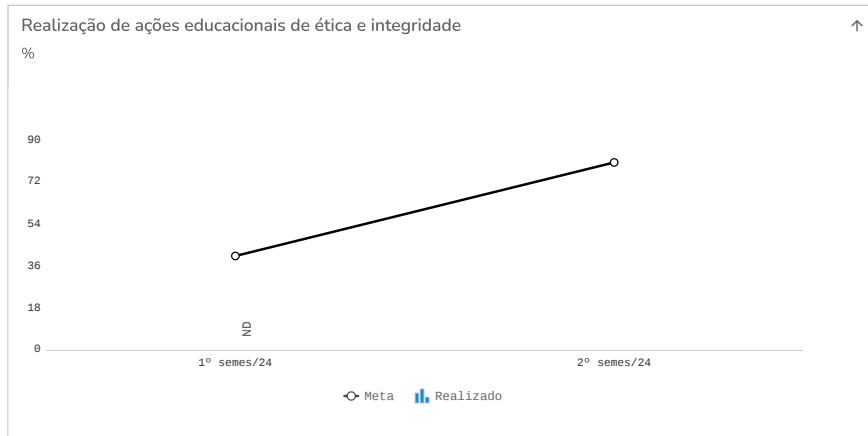
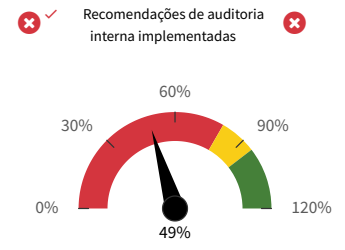
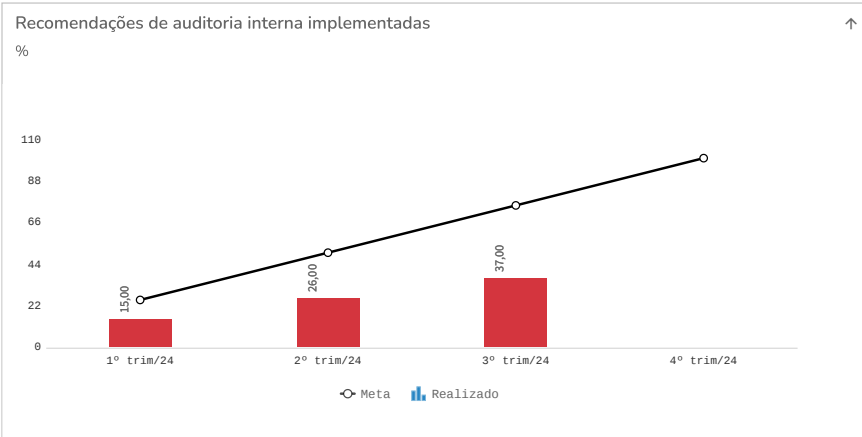


## 1.4 Perspectiva: Aprendizado e Crescimento

Objetivo: Fortalecer a cultura organizacional e de integridade e ética

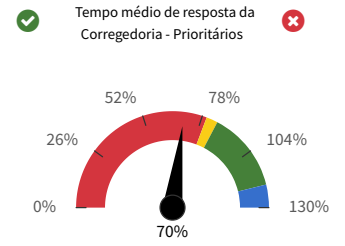
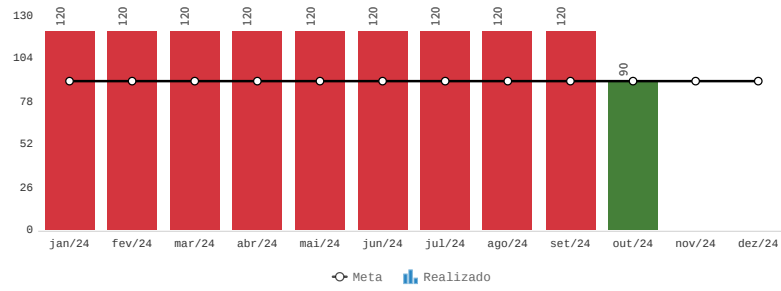




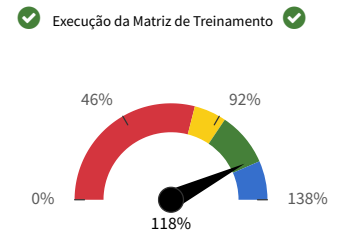
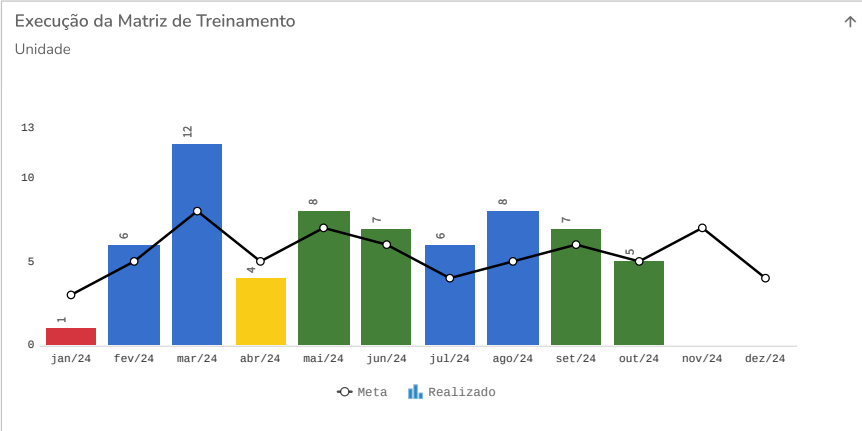
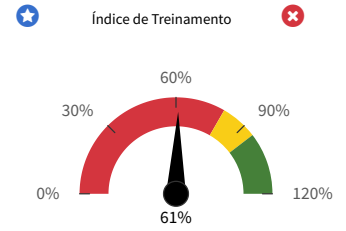
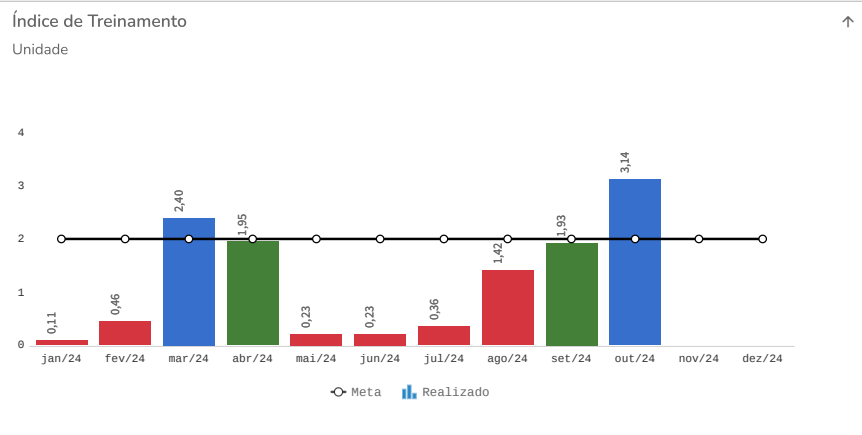
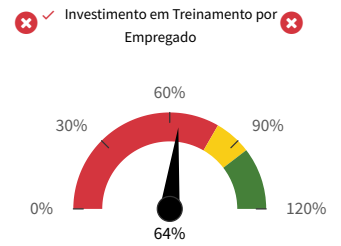
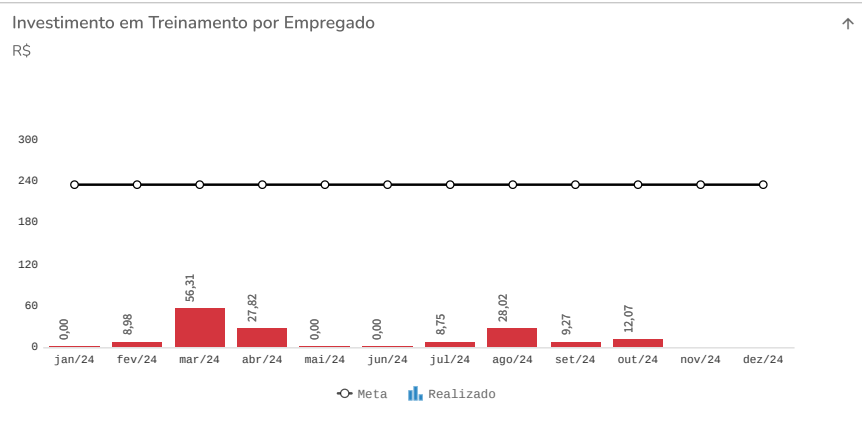
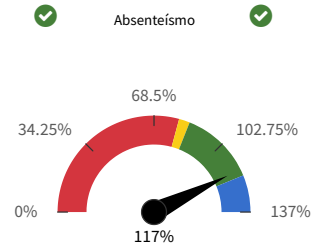
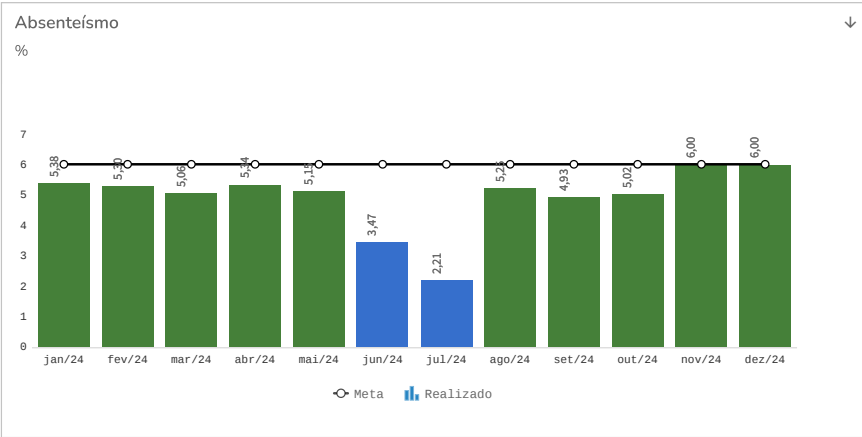


### Tempo médio de resposta da Corregedoria - Prioritários

Dias

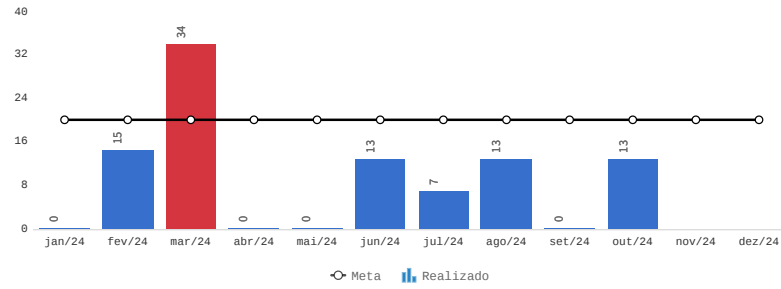


# Objetivo: Realizar a gestão estratégica de pessoas

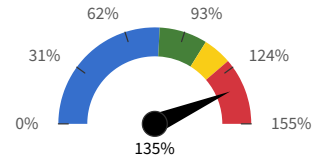


### Taxa de Frequência de Acidentes de Trabalho

Unidade

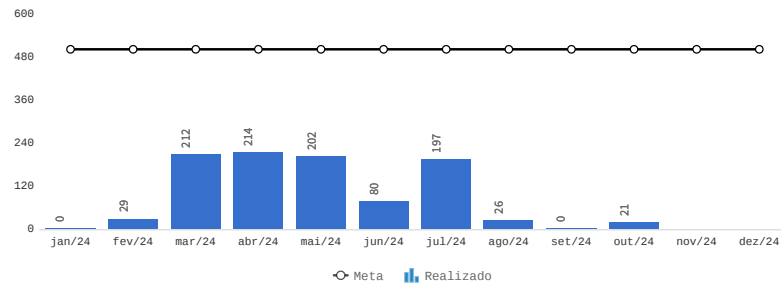


### Taxa de Frequência de Acidentes de Trabalho

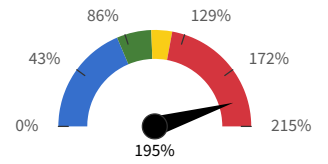


### Taxa de Gravidade de Acidentes de Trabalho

Unidade

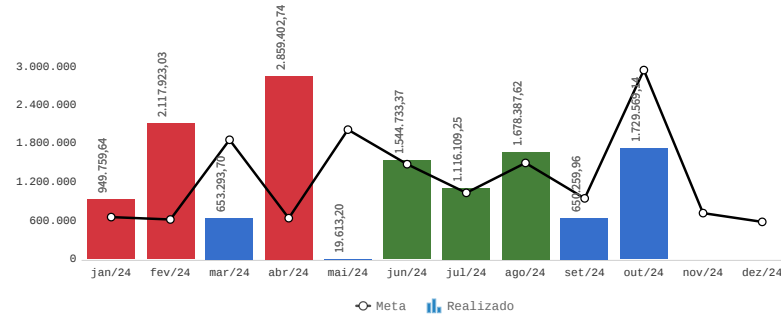


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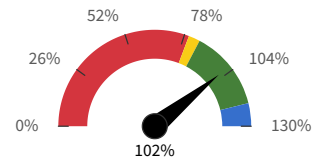


### Condenação judicial trabalhista

R\$

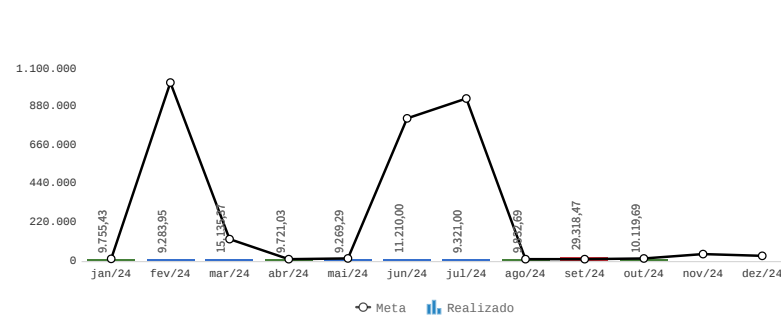


### Condenação judicial trabalhista



### Condenação judicial cível

R\$



### Condenação judicial cível

